



PEDRO E. SEGARRA
MAYOR

Noise Complaints

What constitutes a violation of Hartford's noise ordinance?

- Any noise that one can hear from a distance of 100 feet away from its source anywhere and anytime of day.

What should you do if someone is violating the noise ordinance?

To report a noise problem

- Call 757-4000. Be sure to give the address of the source of the noise. Try and provide as much descriptive information about the source and the nature of the noise as possible; this will help police in quickly locating the disturbance. In addition to getting the police out to stop the noise, calls to HPD document the problem for further action. A new system in HPD will track the location of repeated noise complaints.
- Ask the dispatcher to have the responding officer call you back with an estimated response time.
 - If you don't receive a phone call from the responding officer in a reasonable length of time, call again and ask to speak to the Desk Sergeant. Provide him/her with all of the information pertaining to your complaint and let him/her know that you requested a follow-up call and that you haven't received one. Be sure and collect all of the Desk Sergeant's information.
 - If your complaint is not addressed by the Desk Sergeant, the information you've collected should be reported the following business day to the appropriate District Commander. You may also want to contact the Community Service Officer for your area and give him/her the information. You can find the District Commander and Community Service Officer for your area by visiting www.hartford.gov, selecting Police from the "Government" drop down menu, and following the Community Services Bureau link.
- It is best if you are willing to give your name, address, and phone number as a complainant.

If the disturbance is no longer in progress, but is a persistent problem ...

- Contact your neighborhood Community Service Officer and express your concerns.

The City of Hartford's Noise Ordinance (Municipal Code Chapter 23, 23-1 through 23-8) is enforced 24 hours a day.

Penalties: A person who violates the City of Hartford's noise ordinance will be issued a summons or brought to community court. Common penalties include community service, a fine of up to \$90.00 or in certain circumstances a sentence of up to 25 days in jail.